

**PACC Subcommittee Meeting**  
**January 18, 2012**

**Present:** Carol Iwanowski (SUN), Julie Chase (DCL), Jon Muzzall (MAD), Rebecca Van Dan (MID), Kathy Wolkoff (MEA), Nichole Fromm (MAD), Sarah Carlson (STO), Rob Klecker (MOO), Rose Ziech (SCLS), Vicki Teal Lovely (SCLS), Amy Gannaway (SCLS), Recorder: Michelle Karls (SCLS).

- 1. Call to Agenda at 9:37 am.**
  - a. Introduction of guests/visitors.** Gretchen is the new practicum student for STO and is attending this meeting.
  - b. Changes/additions to the agenda.** None.
  - c. Requests to address the Committee.** None.
- 2. Approval of previous meeting minutes:** The November minutes were approved.
- 3. Follow up from last meeting and updates.**
  - a. Change/improvement to LINKcat.** The cursor automatically goes into the login box on the login page. Also, Rose was able to hide the “Fines” column in patron PAC accounts that always said “no,” whether (or not) the patron had fines.
  - b. LINKcat patron policy and Google Analytics.** Right now, Google Analytics is being tested in the sandbox. After our upgrade to 4.10, we’ll implement this in production.
  - c. Changing wording of Login and Barcode.** This issue went to the ILS Committee. They compromised with suggestions from PACC and CSC and came up with “Login/Barcode” and “PIN/Password.” This change has already been implemented.
  - d. Library Anywhere.** Right now LibraryThing is working on developing the apps and will send them to us for review when they are finished. After we have some apps to look at we’ll begin the administrative setup. We may also get a mobile site in addition to the apps.
  - e. Upgrade to 4.10.** There are some PAC-related improvements in the next upgrade.
    - i. LibLime fixed the problem with DVD TV series where disc 1 is listed several times in the search results list but the other discs aren’t listed.
    - ii. Patrons will be able to place holds on “On order” items when they’re in the library.
    - iii. Changes will be made to the title keyword search to improve relevancy ranking. It will help mostly with exact title searching. It will be prioritizing regular print books in English and prioritizing matches in the main title (245 subfield a). Keyword searching and relevancy is more complex than we can understand. This is the first step in improving

relevancy ranking. It is still not perfect, but will keep trying to figure out what will make it better, so more improvements can be made in the future.

**4. Discussion/Action Items**

- a. LINKcat patron survey results.** The responses from the two open-ended questions have been posted to the ILS web site. Committee members suggested that we look for volunteers to help with categorizing the responses to the open-ended questions, so Amy will send out an email asking for volunteers. Amy distributed a summary of the survey results and an analysis from a graduate student in statistics. Cindy is going to pull together some patron statistics (age, library, active library user, etc.) so we can try to determine if the survey respondents are a good representation of our patrons. We will work on a summary to distribute to those patrons who asked to be notified of survey results. The patron summary will include information on steps that we are taking to address the issues raised in the survey.

**5. Next meeting date: March 21, 2012, 9:30 am, SCLS Headquarters.**