

Technology Committee Agenda

February 8, 2012

1. Call to Order
 - a. Introduction of guests/visitors
 - b. Changes/Additions to the Agenda
 - c. Requests to Address the Committee
2. Approval of previous meeting minutes
 - a. December 14, 2011 Meeting Minutes to be approved
3. Action items
 - a. Support Policy Revision
 - i. Now that SCLS is supporting the Technology needs of several libraries that utilize a third party ILS, there needs to be new language in the SCLS support policy that covers the extent of help we can give to the libraries in terms of their ILS services.
4. Announcements
 - a. Cluster Reports
 - i. Opportunity for Cluster Reps to share news or issues from their cluster
 - b. Technology Updates
 - i. BadgerNet Broadband issues
 - ii. Wireless
 1. An update on both the legacy wireless and Enterprise wireless services
 - iii. Windows 7 / Windows 2008
 - iv. SCLS Network Convergence
 - v. Partnership Program
5. Discussion Items
 - a. Saturday Help Desk Coverage
 - i. A discussion of the issues with Saturday help desk support. The significantly low volume of help desk calls on Saturday, coupled with the move to have libraries print their own notices, merits the discussion of member libraries' expectations and needs during the weekend.
6. Review of Meeting
 - a. How did the meeting go?
 - b. Could we have done anything better?
7. Plan for next Meeting of Technology Committee
 - a. April 11, 2011
 - b. Preliminary agenda items
 - c. Goals for next meeting