

Changes for patrons

Differences that patrons may notice on the Timeout Client and the public reservation site when the Library Online servers are upgraded to version 3.9 are detailed below.

Timeout Client

Show reason for library closed on timeout client

The reservation status on the timeout client has been enhanced to show the reason that this PC is not available for use to ease the administrator effort in identifying why a PC is not available for use when the library is open. E.g. if a workstation has not be defined in the Library Online database the Status text will say so instead of displaying workstation is not available.

Public Reservation site

Sort By PC Name (results now have drop down list of PCs)

When searching for available PCs to book, if you...

- elect NOT to reserve the next available machine
 - AND
- Choose to display search results sorted by PC Name

...your results will look very different from previous versions. Instead of listing available slots for ALL PCs, the results will include a drop-down box where you can select the PC whose availability you wish to view.

Welcome LIBONLINE A TEST

Select a Different Branch | Select a Different Search Option | Back to Search Results

You are currently booking PCs from Madison PL -- Central

Next Day >>

Available Workstations: Internet/Office 1

Internet/Office 1

Thursday May 13 2010	Internet/Office 1
2:00 PM-3:00 PM	& more
3:00 PM-4:00 PM	& more
4:00 PM-5:00 PM	& more
5:00 PM-6:00 PM	& more
6:00 PM-7:00 PM	& more
7:00 PM-8:00 PM	& more
8:00 PM-8:55 PM	& more

Drop-down box with list of PCs

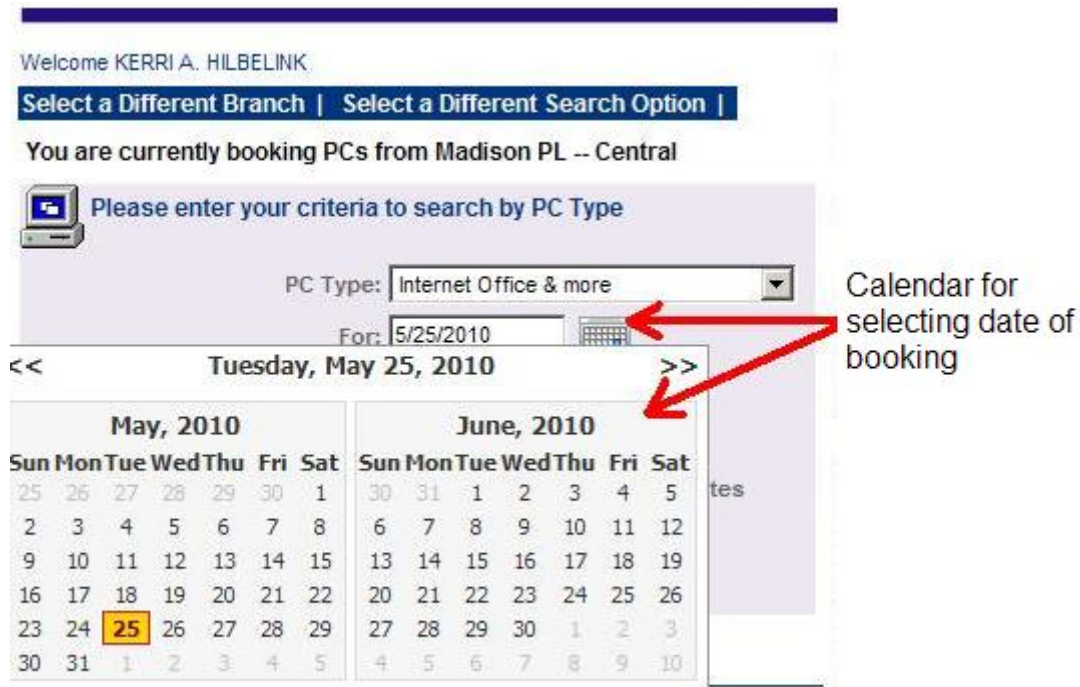
list of time slots and availability for selected PC

Select Date from Calendar

There is now a calendar option for selecting the date of a reservation.

- **Pro:** easy to select date
- **Con:** the calendar allows patrons to select a date beyond the “allowed” booking dates.

Example: If the library allows bookings 7 days in advance, the calendar does not prevent a patron from selecting a date more than 7 days out. A patron may select an unbookable date and will only get an error message after the patron clicks “Make Bookings”. (Kerri has submitted a request to change this to Active Support)



Welcome KERRI A. HILBELINK

Select a Different Branch | Select a Different Search Option |

You are currently booking PCs from Madison PL -- Central

Please enter your criteria to search by PC Type

PC Type: Internet Office & more

For: 5/25/2010

<< Tuesday, May 25, 2010 >>

May, 2010							June, 2010						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
25	26	27	28	29	30	1	30	31	1	2	3	4	5
2	3	4	5	6	7	8	6	7	8	9	10	11	12
9	10	11	12	13	14	15	13	14	15	16	17	18	19
16	17	18	19	20	21	22	20	21	22	23	24	25	26
23	24	25	26	27	28	29	27	28	29	30	1	2	3
30	31	1	2	3	4	5	4	5	6	7	8	9	10

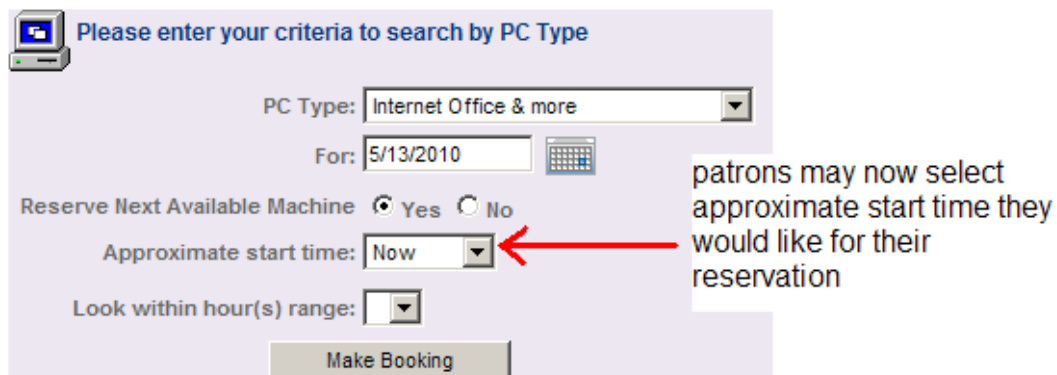
Calendar for selecting date of booking

Select Approximate Start Time

Welcome LIBONLINE A TEST

Select a Different Branch | Select a Different Search Option |

You are currently booking PCs from Madison PL -- Central



Please enter your criteria to search by PC Type

PC Type: Internet Office & more

For: 5/13/2010

Reserve Next Available Machine Yes No

Approximate start time: Now

Look within hour(s) range: []

Make Booking

patrons may now select approximate start time they would like for their reservation