



2023 Library Visit Interview Form

Library Name: Adams County Library

Certification Grade: 1

Date of visit: July 25, 2023

Library staff present at the visit: Erin Foley

SCLS staff present: Tracie Miller

Amount of time spent at visit: 3 hours

[Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.]

1. What's new and/or innovative at your library?
Erin stated that the staff have not had time to do anything new or innovative. Staffing and covering hours has been a struggle.
2. What are the next projects (big or small) on your library's to-do list in the coming year?
The library and library board would like to continue to pursue purchasing a bookmobile. Right now there is opposition from the County. The County has voted against having a bookmobile, but the library board is going to try again.
3. What challenges or concerns is your library facing now and in the near future?
Erin says the big challenge for the library is to be seen as a valid department of the County.
4. How might SCLS help your library or staff with your challenges, concerns, or projects?
Erin would like to explore what type of customer service training can be offered for her staff. Erin discussed how there is a need for some staff training on how to deal with the public.

Another training topic is about where the boundaries are when it comes to assisting patrons. How do we determine how far we can go when helping with online forms, research, etc. Especially with persons that may have a disability that prohibits them from doing tasks, like filling out forms on a computer.
5. What would you like to see SCLS focus on or prioritize in the coming year?
Erin didn't have any suggestions.
6. Is there anything else you'd like to share or discuss? *See Below*

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics): *Erin and I talked about many topics. A fair amount of time was spent discussing the situation with the Adams County Board and dysfunction. No one that sits on the County Board and very few County employees are library card holders. Support for the library is very low.*

We discussed a project that Erin is working on with her daughter, who works for Raven Software. They have a division, Ravens Wings, which donates games and other items. Erin's daughter is trying to develop a project where Ravens Wings donates video games to libraries.