



2022 Library Visit Interview Form

Library Name: Lester Public Library of Arpin

Certification Grade: 3

Date of visit: 10/12/22

Library staff present at the visit: Stacy Kunding

SCLS staff present: Emily Peterson

Amount of time spent at visit: 1 hour

[Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.]

1. How are you and your staff doing?

They are doing good overall but very short staffed. One staff member left last year under rocky circumstances with no warning which was very stressful. Then James left (under good circumstances) and so the social media and website duties are up to Stacy now. Which is something she is not used to but is doing her best. The summer library program went great!

2. What are the next projects (big or small) on your library's to-do list?

Stacy has been working on painting the entire library and only has 1 room left. She mentioned the bathrooms are now beautiful. The take and make kits have been super popular but she is trying to have more in person programs to get people in the library for longer. Another big project is she is re-categorizing the children's books with topic labels with their new zebra printer. The library also does a Christmas/community project every year. This year they are teaming up with a local motorcycle group for a toy drive, except they are donating books!

3. Are there service changes or new services from the last two years that you plan on continuing?

They still offer curbside, but no one really takes them up on the service. Stacy mentioned that her staff will make house deliveries for elderly patrons or patrons who are stuck at home (covid, surgery recovery, etc)

4. How can SCLS help?

Stacy is VERY happy that the local holds project is finally happening. She mentioned that the OLL font is very small (which she knows we cannot control but still is frustrating). She also knows it would be a big project but is interested in getting a “Kohl's receipt” printed slip for patrons when they check out. Meaning when they check out a book or movie it would show on the receipt something like “You saved \$15.87 by using your local library today”. She saw it at another library this year and it helps the patrons realize how much the library really does

provide you.

5. Is there anything else you'd like to share or discuss?

She recently got her delivery schedule changed and is very happy with how accommodating Corey and the delivery staff have been.

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics):

We talked about Kindles, the Libby app, and audiobooks for a good couple minutes. I told her it was Amazon prime day and she needed to upgrade to a Kindle paperwhite 😊

They bought a new Zebra label printer, which is more expensive than a Dymo, but will save her time and money in the future so she is excited to start using that. Also shout out to Tracie Miller for all the help on the annual report and making it way less painful than it usually is!