



2023 Library Visit Interview Form

Library Name: Rosemary Garfoot Public Library in Cross Plains

Certification Grade: 2

Date of visit: June 14, 2023

Library staff present at the visit: Pamela Bosben

SCLS staff present: Tracie Miller

Amount of time spent at visit: 9:30 – 12:00

[Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.]

1. What's new and/or innovative at your library?
Pam was very happy to announce that the library is now fully staffed. This has been a struggle for the library over the past 24 months, with multiple vacancies. With Pam's retirement in a few weeks, she is extremely happy to hand off the library with a fully trained staff.
2. What are the next projects (big or small) on your library's to-do list in the coming year?
Reviewing and updating the library's strategic plan. Pam will be handing this off to the new director, but has discussed expanding the library's makerspace activities, the purchase of more equipment for this space and planned programming.
3. What challenges or concerns is your library facing now and in the near future?
Space is always an issue. There is some pre-planning being completed in Cross Plains across multiple departments discussing new buildings and expansion. The idea for library expansion is if a new aquatic center is built to replace the community outdoor pool, the library would take the old pool property and add an addition onto the library. Also, all of the department heads in Cross Plains are putting together a new graded step salary structure for all municipal workers to raise salaries that will help keep employees long term.
4. How might SCLS help your library or staff with your challenges, concerns, or projects?
Pam praised the work of all SCLS staff. Anytime Pam had questions or concerns, she knew she could rely on SCLS to assist.
5. What would you like to see SCLS focus on or prioritize in the coming year?
Pam would like SCLS to keep focus on the Intellectual Freedom topic and when I told her about upcoming CE ideas related to IF, she thought they would be extremely helpful.
6. Is there anything else you'd like to share or discuss? *See Below*

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics): *What a fabulous interview I had with Pam. The 2 hours I spent with Pam felt like*

20 minutes. We discussed multiple topics ranging from her years at Rosemary Garfoot, handing the reins off to Elizabeth, general library topics, and then to what Pam's retirement plan is. Such a wealth of knowledge. Pam introduced me to the staff. You can tell that they enjoy working at the library. It is a warm and welcoming environment.