



2022 Library Visit Interview Form

Library Name: E.D. Locke Public Library - McFarland

Certification Grade: 1

Date of visit: August 5, 2022

Library staff present at the visit: Kelly Heasty (Assistant Director)

SCLS staff present: Tracie Miller

Amount of time spent at visit: 2 hours

[Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.]

1. How are you and your staff doing?

The staff is doing well. However, they have been experiencing Covid sickness (after staying healthy for two years). Finding coverage for shifts is adding some stress to the job.

2. What are the next projects (big or small) on your library's to-do list?

Currently, the library is preparing to participate in the Community Festival. New “lower” shelving for picture books have been ordered. They will be installing new entry doors and lobby doors. They are excited about the installation of the new book lockers. They are also designing new library cards – Adult, Teen, and Children specific.

Kelly would like to better promote *Transparent Language* (after watching the webinar). Maybe set up times in their meeting room for patrons to come practice together. She is thinking of looking into American Sign Language training for the staff of the library.

3. Are there service changes or new services from the last two years that you plan on continuing?

Curbside service is going to continue. Kelly wants to do a video to promote this service to pet-walkers. While you are walking your pet, walk by and pick up your library material. Send your printing to the library will also continue.

4. How can SCLS help?

Kelly wanted to know more about SCLS's printing services. Mainly, how Deb can help design advertising for special programs and such.

Is there a way that SCLS can set up field trip visits to our sister libraries? Arrange to have a set day and time that librarians/staff can visit other libraries?

5. Is there anything else you'd like to share or discuss?

Kelly wants to give a big thank you to Heidi O's Bibliovention "how to" videos. They have been very helpful training the new staff.

They also love the Ryan Dowd's webinars, especially since they have seen an uptick in homelessness in their area (moving outward from Madison). They appreciate that the videos are recorded and can be watched on demand.

On the topic of Bibliovention – several issues – all issues have had tickets reported. One current frustration is the marking an item "mending" and it still showing up on the pick list. A ticket has been put in.

Another frustration is the SCLS website. Too many layers. The staff doesn't find it user friendly. Even after locating the information, trying to remember how to find it again at a later date can be a struggle.

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics):

This was my first trip to E.D. Locke. What a nice facility. Very open and inviting. A place I would love spending a few hours just looking through the stacks. Kelly gave me a tour and we talked about the success of their Summer Reading program. They have seen an uptick in families/children participation, not so much with adults.