



2023 Library Visit Interview Form

Library Name: Middleton Public Library

Certification Grade: 1

Date of visit: 10/6/2023

Library staff present at the visit: Jocelyne Sansing

SCLS staff present: Michelle Karls

Amount of time spent at visit: 1 hour

[Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.]

1. What's new and/or innovative at your library?
 - New Bookmobile for MID!
 - will be the same size as the Dream Bus
 - will focus on the Middleton area and support community outreach
 - patrons will be able to pick up holds and return items, there will also be a "Lucky Day" collection
 - Next Level remodeling/rebranding project
 - Color scheme (orange, purple, green)
 - Repurposed Friends area for public space
 - Working on adding more play structures in the children's area
 - Made the computer lab larger (basement)
 - More free-standing PCs throughout the space for patrons
 - Wireless printing
 - Programming Team – Summer Reading Program was for all ages (intergenerational literacy)
 - Working on Organization Chart
 - Beloit Public Library did a presentation (WAPL and Wild Wisconsin) on their reorganization and it gave them the idea
 - They are in year 2 of this plan and currently working on revising all job descriptions

2. What are the next projects (big or small) on your library's to-do list in the coming year?
 - Bookmobile!
 - Amy is going to the Bookmobile and Outreach Conference in PA
 - Sarah and Amy are working on the collections that will be offered
 - Currently working on new policies/procedures
 - They have been communicating with Dane County Library Service and Wisconsin Dells which have bookmobiles
 - They are working with their Friends of the library group to fundraise with a \$50,000 goal

3. What challenges or concerns is your library facing now and in the near future?
 - Funding
 - Difficult to keep a competitive salary for positions
 - Budget has decreased
 - Aging building
 - Resuming hours on Sunday
 - Friends group used to have a sale but they made that space available for the general public
 - Staff turnover
 - Most seeking full-time employment
 - Hourly wage rate
4. How might SCLS help your library or staff with your challenges, concerns, or projects?
 - Tim Drexler has been extremely helpful
 - Built a dashboard of Middleton districts which is on their website, she was excited to show me
 - She's interested in working with him to see what other information they could make available on their website
5. What would you like to see SCLS focus on or prioritize in the coming year?
 - Staff appreciates online resources, training, and online meetings (easier for them to participate in more areas)
6. Is there anything else you'd like to share or discuss?
 - Delivery is great!
 - Tim Drexler is great!
 - She is looking forward to seeing the new SCLS building once Delivery has moved in!

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics:

I haven't been in the Middleton Public Library for some years. I was really impressed with what they had done with their entryway. It was once a big Circulation desk and the backs of staff faced patrons upon entering. Now the space is filled with holds pick-up shelves. The new front desk placement now allows staff to make eye contact with patrons when they first enter the library.