



2022 Library Visit Interview Form

Library Name: Pittsville Public Library

Certification Grade: 3

Date of visit: 10/27/2022

Library staff present at the visit: Tammy Hardinger

SCLS staff present: Jean Anderson

Amount of time spent at visit: 2.5 hours

[Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.]

1. How are you and your staff doing?
 - a. Everyone is doing well. Tammy has three staff members: Lois who does cataloging, Fran who works the circulation desk, and Sadie who is a high school page. She uses volunteers for many things at the library including storytime.
 - b. Tammy does most of the programming with volunteers to help
 - c. Tammy has been at the library for almost 4 years and finally feels settled in.
 - d. Annual Report was hard the first year but now she’s a pro.
 - e. 2023 is the final year for a TIF for a local company so the library’s budget should increase in 2024 by about \$10,000 (hopefully).
 - f. In the meantime, Tammy has created partnerships with local companies and raised \$10,000 each year to fill the gap. She hopes to maintain these partnerships going forward and maybe create an endowment.
 - g. They’ve had a great year in circulation in 2021 and they need to bring up spending to match
 - h. Tammy has worked with the board and municipality to increase wages for the director and all staff. They recognize the value of the staff.

2. What are the next projects (big or small) on your library’s to-do list?
 - a. Strategic planning – they have the mission, vision, and values. They are working on the history and demographic data. Tammy and the board’s goal is to ensure the longevity of the library.
 - b. Tammy has been replacing the shelving in the library regularly. Almost all the original dark shelving is gone.
 - c. Would like to get new tables for the programming area and cabinets for storage (will connect her with Deb Haeffner for sources)
 - d. Would love to move the items from the storage room to the new cabinets so that room can be turned into an office
 - e. Building partnerships with the schools, local organizations

- f. Would love to start a Friends group
3. Are there service changes or new services from the last two years that you plan on continuing?
- a. Hot Chocolate Hustle was started last year and is scheduled for early December
 - i. They had 100 people last year
 - b. This coincides with Christmas in the Center which includes a craft fair and brings a lot of people into Pittsville
 - c. Looking into adding an exercise program for 2023 – [Geri-Fit](#) is a program that is run in many libraries and she's looking into this one.
4. How can SCLS help?
- a. They're not on LINKcat and are okay with that. They just do what they need for their community. She is considering moving away from Follett Destiny and will evaluate options, including Koha/Bibliovation (like Vesper), in 2023. They can't sustain LINKcat costs beyond the setup grants that are sometimes available.
 - b. The Drupal migration went well – thanks Rose!
 - c. Loves Tracie Miller and said there was an instant connection with her when working on the Annual Report
5. Is there anything else you'd like to share or discuss?
- a. Donations paid for almost all of the Summer Library Program in 2022 – about \$2,000
 - b. Tammy has better work/life boundaries than she did at the beginning of her time at Pittsville
 - c. Feels that one of the benefits of being small, they bounced back faster than other libraries.

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics):