



2022 Library Visit Interview Form

Library Name: Randolph Memorial Library

Certification Grade: 3

Date of visit: 6/9/22

Library staff present at the visit: Laura Gaastra

SCLS staff present: Deb Haeffner

Amount of time spent at visit: 45 minutes

[Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.]

1. How are you and your staff doing?
Good. Staff changes with Whitney leaving, hiring and shifting. Otherwise things have settled back to “normal.”
2. What are the next projects (big or small) on your library’s to-do list?
Signage for areas. Slowly getting artwork up and displays. May have an art contest—make it an event. Reconfiguring collections and space (Deb is helping with this after this meeting).
3. Are there service changes or new services from the last two years that you plan on continuing?
Not keeping virtual program other than the Virtual Project with other Columbia County libraries. Patrons seem to prefer attending in person. Not promoting curbside but if someone wants it, they can call and get it. No staff changes.
4. How can SCLS help?
Deb is here to help. May need Strategic Plan ideas.
5. Is there anything else you’d like to share or discuss?
Adult programming is doing pretty well. Trivia program was very successful, and attendees would like to have more of them. They are trying different programs to see how they do. Trying to get storytimes to be successful and build regular attendance.

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics):

Laura is working at organizing, decluttering the staff workroom and library in general. We are looking at moving collections and areas to make more usable spaces (children’s and teen in particular). We’re adding signage. She’s working on weeding. Whitney started some of these projects and she’s carrying on. She has a lot of good ideas. She says they have a good budget with Dodge Co. at 100%

reimbursement. There is no cooperation with the schools even with two of her board members from the school. No response from the parochial schools and the day care is housed in the new school, so also no partnership there. Programming continues to be a challenge.