



2022 Library Visit Interview Form

Library Name: Reedsburg Public Library

Certification Grade: 1

Date of visit: 10/19/2022

Library staff present at the visit: Sue Ann Kucher and Kris Houtler

SCLS staff present: Brian Hahn

Amount of time spent at visit: 1 hour and 5 minutes

Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.

1. How are you and your staff doing?

They are doing well for the most part. They have some big changes coming next year when Kris Houtler, the assistant director, will be retiring. They will need to do some job juggling when she retires.

2. What are the next projects (big or small) on your library's to-do list?

- Finish RFID tagging of their entire collection
- Complete a huge weeding project
- Complete a workroom renovation
- After the retirement of the current assistant director, they will be moving the new assistant director out into their workroom so that the director can have a private office
- Do a space needs study with an architect for a library expansion project that will happen 5 - 8 years in the future
- Move their collection around as currently their shelves are too close together for patron accessibility. They have wooden shelves that are very hard to take apart so they will have to get a contractor to assist them.

3. Are there service changes or new services from the last two years that you plan on continuing?
 - “My RPL OnThe Go” is their new program to have a presence at public events to register new patrons for cards and answer any questions. They are going to use the new SCLS programming package for some of these public events. Next year they hope to have prizes to give out.
 - They really love their patron pickup lockers that they got in 2021. They just recently celebrated their “lockerversary”
 - They are supplying carts of large print books to six senior care facilities
 - They are using Capira and they really like it

4. How can SCLS help?
 - Sue Ann said to just “keep on, keeping on”
 - They said that the consultants are very helpful
 - They like the new Help Desk software and that even with it they can still call the Help Desk when they need immediate help

5. Is there anything else you’d like to share or discuss?
 - They are cutting back to 8 patron PCs next year so that they can move their shelving units further apart for better patron accessibility
 - Deb Haeffner is amazing and has wonderful ideas that they never even thought of

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics):

Sue Ann gave me a virtual tour of the building using their Ipad.