



2022 Library Visit Interview Form

Library Name: Rock Springs Public Library

Certification Grade: 3

Date of visit: 9/13/2022

Library staff present at the visit: Becky Anderson and Jacky Kruse

SCLS staff present: Mark Jochem

Amount of time spent at visit: 1.5 hrs

[Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.]

1. How are you and your staff doing?

Pretty good! Both Becky and Jacky started during COVID. They work in staggered shifts to cover the library. It is A LOT of work to run the library, especially during programs. Becky is looking to hire an additional assistant at around 4-5 hrs. The library depends on volunteers to help out. Several community members are interested in crafts and volunteer to lead programs in topics that interest them.

2. What are the next projects (big or small) on your library's to-do list?

Big projects: Drupal migration; RFID tagging; and collection development.

Smaller projects: the library experiments with moving items to a variety of locations (especially with the children's collection). Jacky wants to find the best location for these items where they will be found. These smaller projects take a bit of time to adjust the item location in the catalog.

3. Are there service changes or new services from the last two years that you plan on continuing?

The library continues to offer curbside service and item delivery service. Becky proactively calls patrons who have holds that have been at the library for a while or are several items on holds to arrange pickup or drop-off.

Becky asked about how other libraries (and SCLS) responded to pandemic-related closures. I responded that it varied by location. SCLS doesn't set policies for libraries, but maintains a page listing that information on the website, <https://www.scls.info/librariesbounceback>. Libraries frequently shared information with each other regarding their open or closed-building status.

4. How can SCLS help?

Becky appreciates the communication she receives from SCLS. She is also appreciative of the support she received from Tamara and Craig with various kits. More awareness of the kits available from SCLS and other libraries would be appreciated.

Becky and Jacky would both like more training in several topics: using Biblioovation (cataloging); Overdrive/Libby; and ILL/OLL. They would also like more information about the multi-part DVD project and what they need to do.

5. Is there anything else you'd like to share or discuss?

Becky mentioned that one of the impacts of COVID on the library has been a reduction of computer use. Many of the library computer users were students. Since the pandemic, many of the students received Chromebooks and are not as dependent on the library for access to computers or the internet.

Working to balance the needs of homeschool groups with the rest of the community. Jacky mentioned it was difficult to provide support for homeschool, and not become a classroom.

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics):