



2022 Library Visit Interview Form

Library Name: Verona

Certification Grade: 1

Date of visit: 9/30/22

Library staff present at the visit: Stacey Burkart

SCLS staff present: Brinnan Shaffer

Amount of time spent at visit: 35 minutes

[Please limit this section to the answers to the specific questions, and include as much detail as possible. Report other information or observations in the “other information” section below.]

1. How are you and your staff doing?

Stacey said that they are doing well and that they are nearly fully-staffed. They have removed the Plexiglas that was separating circulation desk staff from the public. Stacey said that while they vary rarely have 100% agreement about things among the staff, removing the Plexiglas was something that everyone supported. She said that programming is picking back up (though more slowly for adult programs). Virtual story times ended in September. They are still doing outside programming for now (weather permitting).

2. What are the next projects (big or small) on your library's to-do list?

The big project is a total re-carpeting over the next 3 years and new front doors. They might close the library for a few days for the front door replacement. (Note to Delivery staff: Even if they close to the public, they will still accept deliveries. This will provide staff something to do during the closure.) They are also getting new book display shelves and plan to do LED lights. They are having some issues with the flat parts of their roof as well.

3. Are there service changes or new services from the last two years that you plan on continuing?

Outdoor programming for kids (in good weather) is something they will continue. They have a good PA system for this. They do not have a good layout for curbside so that is not something they will maintain like many libraries have.

4. How can SCLS help?

Verona staff is unhappy being on the city's email. There are many problems with the city's email security software. The “security” is so extreme that staff cannot receive their own library's newsletter or receive “holds” notices from LINKcat. Stacey would like to find out if it is possible to be on SCLS email (again – maybe they were in the past??) and what is involved in making that happen. [Note: I have emailed several SCA staff members to find the correct contact person. Hopefully, I'll have that information soon and will let Stacey know she'll be

contacted regarding her questions in a timely manner.

5. Is there anything else you'd like to share or discuss?

Stacey is wondering what the "end goal" is for the local holds project. She wonders if libraries can opt-out? She mentioned that her staff is having some issues with the "Batch Edit" feature.

Other information gathered at the visit (interesting tidbits, general impressions of the library, or alternative topics):