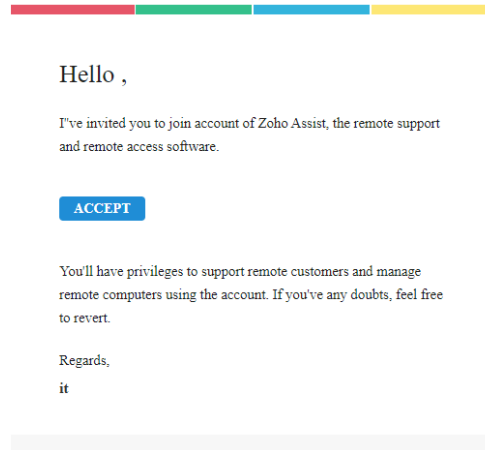
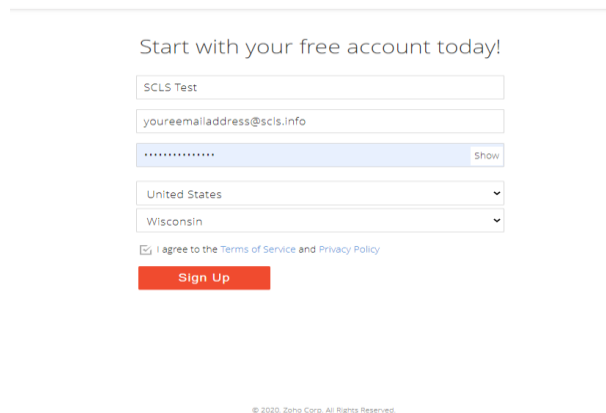


Setting up a new account and changing computer names can be confusing, so we have included this handy little guide, to help clear things up.

The first thing you will receive will be an email that is inviting you to join Zoho Assist, and looks a little like this.



Once you click “Accept” you will be taken to the account creation page, where you will type in your Name, Email Address, Choose your Password, and indicate your location.



Once you have entered the required information, and clicked Sign UP, a second email will be sent to you. This email will be asking you to confirm your account.

Instant Remote Support. Unattended Remote Access.

Hello,

Welcome to Zoho Assist!

Confirm your account by clicking this link:

[Confirm your account](#)

Once you've confirmed your account, I'd recommend you attend our [upcoming online free training](#) that will cover all the configurations and features of Zoho Assist.

Upon clicking on the Confirm link, a new page will appear asking for you to Verify the account. After verifying a new page will show up that says the invitation to join is expired. You can safely ignore and close that page.

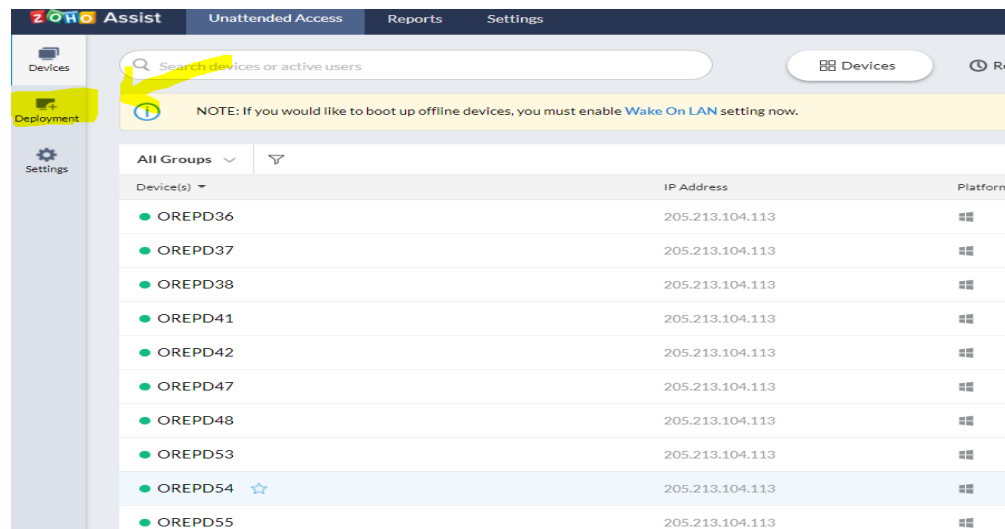


Your invitation to join the account has expired.

Please contact your account administrator.

Now that your account is created, you can log in at assist.zoho.com, and we can show you how to change the computer names.

When you log in, you will be brought to the Unattended Access screen. You will want to click on the Deployment button on the upper left side.



From there you will find a similar screen. Then hover over the computer name that you would like to change, and a pencil will appear next to it. Click on the pencil to change the name.

zOH Assist Unattended Access Reports Settings

Devices Manage Devices

Deployment Deployment via

- Distributor
- Deployment Link
- Group Policy Object
- Native Tool

Settings Domains

Total: 16 Showing All

Device Name	Status	Last Updated On
<input type="checkbox"/> OREPD36 <i>Edit</i>	● online	09/29/2020 7:35 AM
<input type="checkbox"/> OREPD37	● online	09/27/2020 9:17 PM
<input type="checkbox"/> OREPD38	● online	09/27/2020 9:16 PM
<input type="checkbox"/> OREPD41	● online	09/26/2020 3:56 PM
<input type="checkbox"/> OREPD42	● online	09/29/2020 7:35 AM
-		09/26/2020

Once you have typed in the new name, click on another part of the page, and the name will be saved.