

# 2022 Technology Plan Project List

## **Goal 1: Support member libraries' changing technology needs**

- New: Add process to review requests for new ILS services
- Provide ongoing support in all phases of building projects for: Baraboo, Oregon, Madison Public Library Reindahl Branch

## **Goal 2: Increase access to all types of resources**

- Pursue copy-level integration with OverDrive
- Continue to work with libraries to add digitized materials to the Milwaukee Public Library hosted solution for Recollection Wisconsin
- Provide online patron registration solutions for ILS
- Complete the digitization backup collaboration project to provide secure, redundant storage for digitized collections; work with Recollection Wisconsin and public library systems to establish procedures for uploading digital content to storage solution.
- Support RFID tagging conversion projects for LINKcat member libraries
- New: Investigate Solus Click and Collect curbside pickup option
- New: Investigate locker options for holds
- New: Explore marketplace for web based functionality in other ILS products
- New: Review Multi-Part DVD packaging policy
- New: Review Delivery Workflows

## **Goal 3: Provide Technology Training opportunities for library staff**

- Ongoing through Blogs (TechBits, Tech News and LINKcat News)—continue to evaluate blogs and consolidate as necessary
- Ongoing: Gadgets and OverDrive training
- Participate in Annual Tech Day

## **Goal 4: Design technology solutions that increase efficiencies, enhance security and allow for scalability**

- Evaluate and replace filtering solution (currently iBoss)
- Complete backup collaboration project
- Evaluate security solutions and improve where necessary and feasible
  - Perform a complete audit of current security implementations and update/employ technologies and designs in line with today's best practices.
  - Mitigate threat vectors by fine-tuning user access allowance to critical internal resources.

- Revise ILS Scripting and API Policy
  - Review ILS permissions and password policy
  - Review retention practices of sensitive patron data
- Explore and implement replacement solution for SpiceWorks ticketing solution
- New: Improve network automation
- New: Replace VMWare hosts at SCLS Headquarters
- New: Upgrade Office
- New: Prepare for Windows 11

**Goal 5: Prepare the network infrastructure to meet the bandwidth needs of libraries into the future**

- Conduct network hardware refresh for 7 sites