



Gundersen Health System

LIBRARY AND PATIENT EDUCATION SERVICES

Health Sciences Library

- ▶ Audience: Employees & Staff
- ▶ Stayed open
- ▶ Some library staff worked from home in March
- ▶ Organization's revenue decreased
- ▶ Safety: Computers, TB wipes, hand sanitizer, masks. Meetings—via phone, virtual (WebEx) Didn't quarantine materials.
- ▶ ILL: Books/Chapters

Patient Education Library

- ▶ Audience: patients, families, community; public facing library
- ▶ Closed library week of March 16, 2020
- ▶ Org. limited visitors, stopped surgeries, clinic appts., etc. Very few people to serve.
- ▶ Sent postage paid envelopes to patrons with books checked out, forwarded phone
- ▶ Now: Can still provide information, despite being closed (virtual, phone, email, USPS)
- ▶ Reopening discussions
 - ▶ Quarantine materials 48 hours
 - ▶ Hand hygiene/TB wipes available
 - ▶ Computers available—TB wipes available
 - ▶ Remove some furniture/move for social distancing
 - ▶ Newspapers/magazines not allowed
 - ▶ Allow our Little Free Library as long as we have hand hygiene station nearby