



MyACCESS Mobile App

Income Maintenance programs

(Medicaid, BadgerCare, FoodShare, and Wisconsin Shares Child Care)

www.access.Wisconsin.gov or MyAccess mobile app **1-888-794-5556**



What is it?

- ▶ A tool to manage personal benefits in:
 - ▶ Medicaid and BadgerCare
 - ▶ FoodShare
 - ▶ Wisconsin Shares Child Care
- ▶ Eliminates the need to go to Job Center
- ▶ Works on Apple or Android



What you can do on MyAccess

- ▶ **Check benefits**
 - ▶ Status of enrollment
 - ▶ HMO enrollment
 - ▶ FoodShare balance and transactions
- ▶ View digital healthcare card
- ▶ Pay healthcare premiums
- ▶ **Submit documents**
- ▶ Find out when renewals are due
- ▶ **Get Action Alerts**

What you **can't** do on MyACCESS

- ▶ Renewals and Six Month Reporting Forms (SMRFs)
- ▶ Talk to a live person

- ▶ You **can** do renewals on ACCESS.wi.gov with same logon information





Why it matters and is useful now

Changes

- Federal Changes
 - Pandemic Rules “unwinding”
 - Work Requirements
- Busy Call Centers
- Empowerment

Helpful Hints

- Update **contact** information
- Request Notifications
- Don't renew early



RESOURCES

- ▶ www.access.wisconsin.gov
- ▶ Support with MyACCESS and ACCESS **1-800-362-3002**
- ▶ Practice Site: <https://trn.access.wisconsin.gov/>
- ▶ Materials for outreach:
<http://www.dhs.wisconsin.gov/forms/f8/f80025a.docx>
 - ▶ Poster (P-02307) Flyer (P-02309) Wallet card (P-02308)
- ▶ ACCESS/MyACCESS Demonstration Videos
<https://vimeo.com/showcase/9037419>