

Handling Overblocks

The SCLS filtering service permits patrons to report instances where the filtering service is blocking things that they believe it should not block, and to make such reports anonymously.

Once a patron reports an overblock then you will receive an email similar to the one below, except that SBOX will be your library's agency code. Library overblock emails are sent on Monday mornings if there are overblocks that have been reported. Just click on the link in the email and you will be taken to the Reported Overblocks webpage.



On the Reported Overblocks webpage you will see a list of all overblocks that patrons have submitted.

For each reported URL, you can choose between three actions: Block, Unblock, or Defer.

- **Block** – the URL is logged and will continue to be blocked for all library patrons. The overblock review page will no longer display that URL, even if patrons continue to report it.
- **Unblock** – the URL will be unblocked for all library patrons.
- **Defer** – nothing happens and the overblock review page will show that URL again when it is refreshed. iboss will continue to filter the cited URL.

You may use your own methods and library policies to determine what which option to choose.

https://tpm.scls.info/block/overblocks.pl

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Reported Overblocks

A patron or a library staff member has reported overblocking on the URL(s) below, requesting that the site(s) be unblocked.

Any site that you leave marked as **Block** (the default) will be ignored in future overblock reports.

Mark a site as **Defer** if you wish to save its overblock report for now, and make a decision later. The TPM will continue to block the site.

Mark a site as **Unblock** to have the URL white listed in the TPM filtering system.

Library Preference	URL reported as overblock
<input checked="" type="radio"/> Block <input type="radio"/> Unblock <input type="radio"/> Defer	3simplequestions.com/simple-trick-video/index-c.php

Submit