2020 Public Library System Annual Report Addenda
Section VIII. Library System Evaluation and Certification of Compliance

System

South Central Library System

Resource Library Agreement

Other agreements

Reference Referral and Interlibrary Loan

Other reference referral and interlibrary loan services

Coordinate and chair the system's ILL committee to work on issues related to ILL. Provide authentication service for all reference databases that member libraries offer to the public.

Comments

Inservice Training

Other inservice training or professional consultant services

SCLS pays the annual Wisconsin Library Association membership dues for library directors or their designees.

Comments

Delivery and Communication

Other delivery and communication services

SCLS is responsible for the statewide delivery of library materials. It seeks new customers to share the cost of routes and to increase the affordability of the service. SCLS provides the LINK Express service to non-public library agencies. Delivery staff works with member libraries who are planning new buildings or renovations to help design areas for delivery and material handling

Comments

Service Agreements

Other service agreements

Comments

Inclusive Services

Summary of significant specific services or inclusive services initiatives

In 2020, South Central Library System assisted with inclusive services efforts in member libraries. 1)In collaboration with DPI, Shawn Brommer and Mark Jochem were among a group of library and library system staff who brainstormed video vignettes to highlight inclusive practices. 2) Shawn Brommer and Mark Jochem provided overview and guidance to using the Department of Public Instruction's Inclusive Services and Assessment and Guide for Wisconsin Public Libraries to member libraries in Dane County. 3) Shawn Brommer, Mark Jochem, and Jean Anderson planned and facilitated a large-scale, multi-week book discussion of Palaces for the People Eric Klinenberg in collaboration with IFLS. 4)Jody Hoesly, Amy Gannaway, and member library staff collaborated to find ways to help identify Spanish language collections within LinkCat. 5) Mark Jochem created a resource guide,

Online Update articles, and promoted and shared social media posts to promote the 2020 Census and encourage communities to be counted. 6) Mark Jochem identified and created resource guides for library staff use or provide to patrons impacted by the COVID-19 pandemic, resources included: financial support for families, unemployment insurance, small businesses, and farmers. 7) Mark Jochem provided assistance to Mt. Horeb Public Library for the Libraries Lead with Digital Skills grant from the Public Library Association (PLA) which resulted in the purchase of a loanable laptop. 8) Vicki Teal Lovely and Mark Jochem assisted member libraries select and subscribe to databases to help job seekers in their communities funded through the DPI CARES Act grant. 9)Shawn Brommer and Mark Jochem completed the "Social Workers in the Library" course through the UW iSchool as part of a larger initiative to assist member libraries connect communities to social workers and social services in their communities. 10) Shawn Brommer, Mark Jochem, and Rose Ziech collaborated on an Inclusive Services and Outreach Resources Website. 11) Mark Jochem collaborated with Portage Public Library and Columbia County Social Service Providers to pilot an social services information and referral project. 12)Rose Ziech helped libraries to evaluate and/adapt their web pages for accessibility: a) Included accessibility considerations in 5 website redesigns. b) Backported accessibility enhancements (such as color contrast changes) to website themes and configurations used by many libraries. c) Advised on accessibility best practices related to specific website enhancements for 4 libraries. d)Wrote on website accessibility topics for TechBits, the System's blog that highlights technology topics. 13) Rose Ziech worked with ILS staff to make LINKcat more accessible, including responding to a patron complaint, writing JavaScript to correct accessibility violations in LINKcat, reviewing specifications for accessibility work from our ILS vendor, and testing enhancements developed by our ILS vendor for accessibility compliance. 14)Shawn Brommer helped libraries develop Strategic Plans that identified equity and inclusive practices as primary goals of service.

Agency(ies) with which the system had the most contact

Agencies: Wisconsin Humanities Council Workforce Development Board of South Central Wisconsin Southwest Wisconsin Workforce Development Board North Central Wisconsin Workforce Development Board WorkSmart Network Forward Service Corporation Columbia County Department of Human Services - Economic Development Division River Haven Shelter Wisconsin Department of Workforce Development Continuing Education Partner Agencies: WI Department of Public Instruction, Library Development Team Institute of Museum and Library Services Arrowhead Library System Bridges Library System IFLS Kenosha County Library System Lakeshores Library System Manitowoc Calumet Library System Milwaukee County Federated Library System Monarch Library System Nicolet Federated Library System Northern Waters Library Service Outagamie Waupaca Library System Southwest Wisconsin Library System Winding Rivers Library System Winnefox Library System Wisconsin Valley Library System

Continuing education about inclusive services *Topics and speakers*

Continuing Education: 1) Beginning in 2020, archived recordings of SCLS webinars were made more accessible with closed captioning. 2) South Central Library System hosted a variety of inclusion and equity centered webinar and training opportunities throughout the year: a) Healing Reading Trauma: Rebuilding a Love of Reading Through Libraries for Liberation. b) Summer Food Service Program and Public Libraries. 3) Jean Anderson, Mark Jochem, and library system staff from all 16 public library systems assisted in the planning, promotion, and hosting of two LAWDS (Libraries Activating Workforce Development Skills) Project webinars: Unemployment Insurance and Job Center of Wisconsin. 4) SCLS co-sponsors the annual Wild Wisconsin Winter Web conference and Jean Anderson helps plan and host this annual conference series. 2020 program topics related to Equity, Diversity, and Inclusion were: a) Incorporating EDI Values into Readers' Advisory Service b) Introduction to Website Accessibility c) Small Libraries and the LGBT Experience 5) SCLS sponsors the Trustee Training Week conference for library boards of directors. Jean Anderson plans and hosts this annual conference series, which is co-sponsored by other library systems. The program, Equity, Diversity, Inclusion: What Library Trustees Need to Know was part of Trustee Training Week 2020. Trustee Training Week 2020 was fully funded by federal LSTA grant funds. 6) Jean Anderson, Shawn Brommer, and Mark Jochem are working with (Southwest, Winding Rivers, IFLS, and Northern Waters) to plan a series of trainings and consultation opportunities on equity, diversity, and inclusion called the IDEA (Inclusion, Diversity, and Equity in Action) Project. 7) Shawn Brommer and Jean Anderson planned and promoted Compassionate Resilience Facilitator training. 8) Jean Anderson, Shawn Brommer, and Mark Jochem planned a webinar series for 2021 about social work in library settings.

Comments

Other Types of Libraries

Other system services to other types of libraries

Maintain listserve dedicated to other types of libraries.

Other Comments

Other Service Programs

Other service programs List and evaluate

Assist libraries in requesting reimbursement from adjacent counties. Assist member libraries in the process of filing annual reports through training, providing forms support and reviewing completed reports. SCLS created a 501(c)3 foundation to allow public libraries in Wisconsin to participate and take advantage of 501(c)3 status without having to incur the cost of creating their own foundation.