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JANE MORGAN MEMORIAL LIBRARY

March 8, 2021

Board of Trustees
South Central Library System
4610 South Biltmore Lane
Madison, WI 53718

Dear Board Members,

We are writing to formally thank and commend the consultants at the South Central Library System headquarters. Jane Morgan Memorial Library changed library directors this past year, and the transition has been flawless due to the support, guidance, and training that SCLS provides. The world of COVID-19 has been new and challenging for all of us, but we have been able to navigate it easier due to the research and recommendations by everyone at SCLS.

We would also like to say a special thank-you to Mark Ibach and all the work he does with the Department of Public Instruction Public Library Annual Report. While we understand it is his job to help us, he truly goes above and beyond with webinars, office hours, and the ability to answer any question that is thrown his way. Doing the report for the first time seemed like a daunting task, but thanks to his direction, it was a stress-free time for everyone.

Once again, thank you for everything that SCLS provides for us. As a small library, the services we are able to offer our patrons through SCLS are countless.

Sincerely,

Glen Williams, Jane Morgan Memorial Library Board President

Amanda Wakeman, Jane Morgan Memorial Library Director