

## ILS Report June 2, 2021

### **Bibliovation point release upgrade**

On April 22, LibLime added a point release upgrade to Bibliovation (labeled 6.02.12). SCLS staff tested the fixes in the sandbox prior to the production upgrade. Details on the fixes are available in the [Release Notes](#). SCLS staff also marked the appropriate problems as Fixed in the [Known Problems database](#).

### **Bibliovation 7.0 upgrade and testing**

Currently our sandbox is on the next version of Bibliovation, which is 7.0. This release includes many changes and fixes, mostly involving circulation. These changes require extensive testing, and SCLS staff are currently working on this testing. Here are some of the significant fixes that are in this release:

- **Holds Queue report – limit requests by holds policy.** Item types with a “From Home library” hold policy means that only a patron with the same “home Library” as the owning library can have a hold fulfilled via that library’s Holds Queue report. Holds with a pickup location other than that “owning library” will not display on that library’s HQ report.
- **Reduced Transportation Holds “date differential” works correctly.**
- **Pager for BIB list of Holds.** In 7.0, LibLime has removed the "Show All" button and has enhanced the "Existing holds" Search box.
- **Staff are able to check out to patrons with a Renewal Alert on their Check Out screen.**
- **Canceling holds from the holds shelf.** Staff are now able to cancel holds on the hold shelf from both the BIB list of holds and from the patron’s list of On Hold items.
- **Items with a "Not for Loan" status, like Current Issue/No CKO, are now blocked at Checkout.**

Due to the testing required and the summer library reading program, we won’t be doing this upgrade until August at the earliest.

### **Mobile App Update**

The Solus Mobile app go live date for patrons is scheduled for June 1. The app was made available to staff starting May 24. For patrons on Apple devices, the app will update automatically. Patrons on Android devices will have to download a new app. An FAQ for staff is available at: <https://www.scls.info/linkcat-mobile-frequently-asked-questions-staff>.

The current LibraryThing app will continue to be available through June 30, which will give patrons with Android devices some time to get the new app. The new app has been announced to patrons via Facebook, Twitter, LINKcat slides and LINKcat help. A [LINKcat Mobile App Marketing Kit](#) was made available to staff that included a press release, flyer, and graphics that staff could use to advertise the new app.

### **Subcommittee and Workgroup Meetings**

- Circulation Services Subcommittee: May 11, 2021
- Collection Maintenance Subcommittee: May 12, 2021
- Discovery Interface Subcommittee: May 19, 2021

### **Other ILS Staff Meetings**

- Meetings with LibLime: April 13, 2021; April 27, 2021; May 4, 2021
- Meetings with LibLime about RIO/MFD migrations: April 23, 2021, May 20, 2021

- MPL Catalogers Meeting: April 13, 2021, May 11, 2021
- Meetings with Solus (mobile app): April 8, 2021, April 13, 2021, April 29, 2021, May 13, 2021, May 27, 2021
- Meetings with Sorter vendors: May 20, 2021

### **Multi-part DVDs Packaging Workgroup**

A survey went out to all libraries and we have extended the deadline several times as we would like as much representation as possible. The survey will be used by the workgroup to guide issues upon which to focus. Once we have the survey completed, we will call the next meeting of the workgroup.

### **Self-Check and RFID installations**

- All CARES Act grant installations have been completed.

### **Spring training and documentation**

ILS Staff are working on scheduling virtual User Group meetings this spring, and are also continuing to update recorded tutorials, webinars, and written documentation. See more information below:

- **Cataloging/Linking:** The Linking II webinars are in the process of being written and recorded. A Linking User Group was scheduled for 5/21/2021 via BlueJeans.
- **Circulation:** Circulation Tutorials are complete. Each tutorial is less than 5 minutes and have no audio. The Patron Record and Registration and the Circulation Overview webinar were recorded as live virtual sessions. After editing, the sessions will be posted to the Training webpage. CSS continues to review and revise sections of the Circulation Manual.
- **GetIt Acquisitions:** The Spring GetIt Acquisitions User Group is scheduled for June 1.
- **Serials:** Webinars are being worked on updated for Bibliovation, and a Serials User Group was scheduled for 5/14/2021 via BlueJeans.
- In mid-June, we will send out a survey about attendance preference for the user groups this fall.

### **Rio and Marshfield**

At the request of RIO staff, the RIO go live date has been moved to June 21, 2021 (from June 1). SCLS staff continue to meet with RIO staff on a bi-weekly basis. SCLS have been working with RIO and LibLime staff to create mapping for the RIO data from RIO's ILS, including patron records, holdings records, circulation transactions, item codes, and item statuses. This mapping is used to ensure that RIO's data is moved into the correct fields when it is loaded into Bibliovation. The RIO data was loaded into our sandbox on May 3 and SCLS staff checked the data in the sandbox to be sure that the mapping is correct. A second test load was done on May 24, and SCLS staff are working through the data for that test load. RIO also was contacted to get a list of their current serials subscriptions so that they can be recreated in Bibliovation, and any titles new to LINKcat can get cataloged.

SCLS has started meeting with Marshfield staff and will be working with MFD staff on mapping the data from MFD's ILS. SCLS staff will also be working with Polaris on extracting the data from MFD's ILS for both testing and production loads. MFD's go live date is September 13, 2021.

### **Self-checkout and RFID Support**

More libraries than ever have purchased self-checkout stations and RFID tagging stations. This is a great thing, but it has created a bit of a support backlog. We also had some technical difficulties with the Envisionware ticketing system, but the kinks are worked out now. We are working to improve our support workflow by doing as much of the support remotely as possible. We now have an official self-

check support “team” of Nick Oldenburg, Cindy Weber and Heidi Oliveresen. We will also be working on creating contacts for self-check and related issues and clarifying support expectations between libraries, SCLS and Envisionware/Bibliotecha.

### **Authority Control and “Bib Base Update”**

The updated bibliographic and authority records were imported on the weekend of May 1 and 2. During this time, there was a complete moratorium on cataloging. This moratorium was lifted on Monday, May 3, and cataloging has resumed as normal.

### **Authority Control and Database Maintenance**

#### April 2021 Authority Control/Batch Deletes

- 22,087 items and 2,642 bibliographic records (with only withdrawn items attached) were deleted in the monthly batch deletion of withdrawn items.
- 1,168 bibliographic records with no items attached (that were created before 1/1/21) were deleted from the database.

#### May 2021 Authority Control/Batch Deletes

- 11,684 bibliographic records were newly cataloged and/or updated in the database between 2/25/2021 and 5/25/2021.
- 19,409 items and 1,746 bibliographic records (with only withdrawn items attached) were deleted in the monthly batch deletion of withdrawn items.

### **Reports**

- Until the renewal statistics issue is fixed and we don't have to use LibLime's workaround (hopefully in 7.0), the Daily Overview and Daily Hourly reports will be run once a week for the prior week.
- New reports:
  - Selfcheck Usage: A monthly report showing the total selfcheck transactions at a library.
  - Billing Notices: An on-demand report that gives a list of the billing notices created during a date range.
- The on-demand reports that had been showing a patron's borrower number have been updated to show the patron barcode instead.