

Delivery Report for SCLS Board of Trustees

August, 2021

Prepared by: Corey Baumann - Delivery Services Coordinator

Safety Procedures:

In early August, the delivery department experienced its first known COVID infection. The staff member was a breakthrough case (known vaccinated). Fortunately, the contact with other staff was limited and did not rise to the level where others needed to be quarantined temporarily. No other positive cases were observed before or after the case and the staff member was able to recover with a 10-day quarantine with no serious complications.

Two weeks prior, Delivery re-instated a mandatory mask-use procedure for the Delivery facility with little controversy. Staff had maintained mask-use in library locations continuously throughout the summer. Staff continues to observe general distancing that keeps us apart for the vast majority of our day. We are rarely occupying space within 6 feet of one another. There is also very little occasion for staff members to be in the same vehicle.

We believe our processes help us to remain safe as we continuously monitor the greater community as well as our individual health conditions.

Budget Prep, 2022:

The Delivery budget has been put in balance for 2022 with the introduction of new state aid to systems for 2022 and 2023. While this comes as a relief for purposes of advancing our service into next year with confidence, we will operate and plan with caution. The caution is that we are not certain of aid funding levels beyond 2023 and that could cause us great concern as we plan for the eventuality of further revenue reductions when PLSR model implementation advances and costs are shifted to other partner systems.

SCLS will be formulating a work-group to investigate the cost formulas for county delivery fee distributions. This new aid should provide a means of accommodating a thoughtful examination of all of the detailed costs incurred in providing our service equitably for all members. The work-group will be comprised of member library representatives from all clusters and library sizes. This type of work-group was entertained as we anticipated the merging of Marathon County to SCLS and the state aid that would have followed along with them.

Statewide Delivery Coordination:

On Thursday, August 12, 2021, Corey began the role of statewide delivery coordinator. This was a transition of a group of delivery leaders in each of Wisconsin's 16 systems who had met previously to collaborate on delivery issues mostly related to COVID response. Going forward, there are a number of activities and goals to achieve by using this forum.

This group will primarily study and discuss issues related to aligning all delivery services with similar handling standards, service levels, cost models, and data collection. Alongside that are efforts to investigate collaboration and PLSR delivery model development and implementation.

Further participation in this group and sub-groups will include the UW System and private couriers who operate system and statewide networks.