

ILS Report August 4, 2021

LibLime Server Move

After an unsuccessful attempt, the server move was completed on 7/28. This was a major undertaking as the server move affected multiple services outside of Bibliovention as well and required planning, communication and coordination.

To prepare for the server move, SCLS staff wrote documentation for library staff to update their selfcheck and sorters settings and communicated with the libraries to let them know about the changes. They also coordinated ahead of time with the vendors that use SIP authentication to have them update the connections. Staff also coordinated ahead of time with libraries that have security gates to determine which libraries and what PCs needed updates. They also communicated the new schedule to the libraries and coordinated again with the vendors using SIP authentication.

When the initial attempt was unsuccessful, multiple staff worked to communicate to the libraries to let them know the move was postponed and also with the vendors to have the changes rolled back. They also undid the updates to the SCLS authentication, reports, MyPC and Talkingtech.

After the move was successfully completed and SCLS staff tested and gave the go ahead, the majority of libraries were able to update their selfchecks and sorters without issue using the posted documentation. SCLS staff worked with the couple of exceptions that had problems with the selfcheck and sorter changes and made the changes for the security gate software. They also worked afterwards to fix the update issues that were experienced by a few of the SIP-authenticated vendors. Reports that are run outside of Bibliovention were updated and so were the SCLS authentication scripts and SCLS authenticated services (Talkingtech, MyPC, etc.)

Bibliovention 7.0 upgrade and testing

SCLS staff completed testing in the 7.0 sandbox for reduced transportation holds, self-checks, and Talking Tech. SCLS staff have also been testing the fixes in 7.0, as well as doing general module testing. LibLime is still adding bug fixes to the 7.0 upgrade, so SCLS hasn't been able to determine when we might be able to upgrade the production software.

Mobile App Update

The Solus Mobile app went live for patrons on June 1. A FAQ for staff is available at: <https://www.scls.info/linkcat-mobile-frequently-asked-questions-staff>. The LibraryThing app was discontinued as of June 30. If patrons still have the LibraryThing installed on their devices (possible scenario for Android devices) the app will continue to work, although at some point it could break. There is a notice on the home page of the LibraryThing app that directs patrons to install the new app, which direct links to the new app on Google Play and the App Store. Patrons can find information about the new app in LINKcat help: <https://help.linkcat.info/linkcat-mobile-app>.

The next phase of the project is adding custom templates for interested libraries. In 2021, 11 libraries are planning to purchase custom templates. SCLS staff are gathering information from these libraries, and will pass that information on to Solus, who will then create the custom template for the library. If a patron's home library is set to a template library, then the patron will see the customizations when they log in to the app.

The Solus Mobile app also has a curbside pickup component called “Click and Collect.” This feature requires a SIP connection with Bibliovation. There are a few libraries who are interested in the Click and Collect feature, but SCLS staff will have to determine when it would be possible to work on the SIP implementation, due the number of other projects that are currently active.

Rio and Marshfield migrations to LINKcat

The RIO LINKcat go live took place on June 21, 2021. Of their approximately 19,000 bibliographic records, 14,000 were merged automatically during the migration. There has been ongoing cleanup and merging of the remaining 5,000 bibliographic records. As of 7/23/2021, approximately 1,800 bibliographic records have been merged into an existing record in Bibliovation.

The Marshfield go live is scheduled for September 13, 2021. SCLS staff worked with Marshfield and LibLime staff to map the Marshfield codes, items, patrons, and transactions to the appropriate Bibliovation fields. Polaris extracted Marshfield’s data for a test, and the data is being processed by LibLime and will be loaded into the sandbox. SCLS staff will be working to check the data in early August. SCLS staff has also been working with LibLime to create MFD’s custom LINKcat instance and GetIt account.

Subcommittee and Workgroup Meetings

- Circulation Services Subcommittee: August 10, 2021
- Collection Maintenance Subcommittee: July 14, 2021
- Discovery Interface Subcommittee: July 21, 2021
- Delivery Workflows Workgroup: June 24 and July 22, 2021

Other ILS Staff Meetings

- Meetings with LibLime: June 8, 2021; June 15, 2021; June 22, 2021; July 6, 2021; July 13, 2021; July 20, 2021; July 27, 2021
- Meetings with LibLime about RIO/MFD migrations: July 13, 2021
- MPL Catalogers Meetings: June 8, 2021; July 13, 2021

Multi-part DVDs Packaging Workgroup

- The next meeting is scheduled for September 30, 2021 via phone/web conference and the group will review the survey results submitted by libraries.

Self-Check and RFID installations

- ILS staff have “revived” the link-selfcheck email list and asked libraries to designate contacts, which have been added to the email list. Any other interested library staff are welcome to join the email list if they’d like to receive this information. This listserv will be used to communicate information with libraries that are current Bibliotheca and Envisionware customers.

Reports

- As part of the Bibliovation server move, all of the reports that we run outside of Bibliovation required updates to the new report server location.

Fall training and documentation

ILS Staff continue to update recorded tutorials, webinars, and written documentation. See more information below:

- **GetIt Acquisitions:** A GetIt Acquisitions virtual training is scheduled for August 10. This training will cover ordering, receiving, invoicing, and credit memos. Also, the GetIt Acquisitions Setup: Funds recorded webinar was posted: <https://www.scls.info/acquisitions-i-webinar-series>.
- A survey asking if libraries prefer Fall User Groups to be held in-person or via phone/videoconference was sent out on June 30. The survey closed on July 31 and we will be using the results to schedule User Groups in August for the Fall.

Top Bugs and Statuses:

Top 5 with LibLime

Hold requests on Holds Queue report blocking walk-in check out on self check unit [SC 60559; SW 21080]. [Critical bug, not in voting]. Status: Being worked on by LibLime.

Circulation: Patron data in left sidebar not cleared when using Clear screen button. [SC 57753; SW 20217] [From 1st 5 of voting]. Status: Being worked on by LibLime.

Circulation: Canceled holds on Holds Awaiting Pickup Report. [SC 58218; SW21024] [From 1st 5 of voting]. Status: Required further discussion with LibLime.

Discovery Layer: Advanced search option "Only items currently available for loan or reference" includes items not available for loan. [SC 58270; SW 21206] [From 1st 5 of voting]. Status: Not yet being worked on by LibLime.

Discovery Layer: In transit holds not counted as "active" holds on Patron Dashboard page. [SC 58502; SW 21580] [From 2nd 5 of voting] Status: Fix applied to the sandbox.

Still in Queue:

Partially fixed in production. Checking out a hold on behalf of another patron (hold authorization) does not clear hold: A patron can check out a hold on behalf of another patron but the hold is re-queued, not filled. [SC 58115; SW 20812] [Original bug list post-migration]

Partially fixed in production. Changing priority of an item in transit or on hold shelf: Partial fix: As of 9/11/2020 staff can manipulate the Priority of a hold on the hold shelf to change the pickup location. Items in Transit cannot be re-prioritized. [SC 58182; SW 20939] [Original bug list post-migration]

Custom Statuses not cleared when checked out or in via SIP connection. [SC 60561; SW 21576] Post migration, but newly reported.

Not fixed in sandbox or production. Circulation: Check in. Pop-up about item barcode not in system. [SC 57149; SW 19177] [From 2nd 5 of voting]

Not fixed in sandbox or production. Caching / retaining search parameters problem. (6 votes). [SC 58180; SW 20933] [From 2nd 5 of voting]

Renewal statistics problem: New setting in version 7.0 may have fixed this issue with how statistics are attributed but testing on SCLS end is incomplete. [SC 59286]

Authority Control and Database Maintenance

June 2021 Authority Control/Batch Deletes

- 3,304 bibliographic records were newly cataloged and/or updated in the database between 5/27/2021 and 6/15/2021.
- 11,004 items and 1,213 bibliographic records (with only withdrawn items attached) were deleted in the monthly batch deletion of withdrawn items.