Response to Market Place Discussion for 2022

1. New ILS Service Ideas for 2022 (see list at https://www.scls.info/sites/www.scls.info/files/ils-committee/2021-08-04-ic-minutes.htm)
   a. Curbside pickup is a component of Solus. Is this a priority for multiple libraries? Capira costs $500/year, but Solus is free. Could we demo it? MCF is still doing curbside and expects the demand to increase with winter and flu season approaching. Can we see how much work would be involved?
      i. SCLS will pursue this in 2022. It is on the 2022 Draft Technology Plan as: Investigate Solus Click and Collect curbside pickup option
   b. A Solus pilot project through the Discovery Layer with touch screens was suggested.
      i. This would require more investigation before we can determine if this is something that we can support. At this time this project has not been prioritized.
   c. MCF, MAD, STP and FCH are looking in to lockers. REE purchased some, but they are not through Envisionware so we cannot support them (other than setting up SIP).
      i. There is interest from multiple libraries. SCLS will investigate both the Envisionware and SmartAxess (product REE selected). It is on the 2022 Draft Technology Plan as: Investigate locker options for holds
   d. H. Cox asked if we had considered investigating competitors of Syndetics for digital content for the Discovery Layer, such as EBSCO. We looked at it a few years ago, but we could review this.
      i. Other options are Baker and Taylor and NoveList. When we last looked into this, for NoveList we would have had to purchase NoveList Select. Integration with another product might require development in order to work with Bibliovation. Integration with OverDrive is on the project list, but we were not able to get to it. Focusing on this project would be a higher priority for 2022. Perhaps an investigation of enhanced content for the Discovery Layer could be done in 2023.
   e. Envisionware tablet station was mentioned but that may be a request for Technology because it may involve a SIP connection.
      i. 9/22 If the only requirement is a SIP connection that is not a problem. SCLS would not be able to support the product at this time.
   f. We could ask big ILS vendors (Polaris and Syrsi/Dynix) how far away they are from a fully web hosted solution. Otherwise, there is no point to review them.   We can look at this but we would want them to prove it because they have claimed to be close in the past, and through in depth demonstrations, that proved to not be the case. We can also look at other features they may offer.
      i. 9/22 The ILS Staff proposes that a workgroup be formed in 2022 to explore other products (Polaris, Sirsi/Dynix, Evergreen) to see if they are more web hosted / web based than what we discovered in 2017/2018. National conferences such as PLA and ALA annual are scheduled to be in person in 2022, which may make doing this investigation a bit easier. It is on the 2022 Draft

g. Database authentication products review was mentioned.
    i. 9/22 In 2017, the SCLS Database Authentication Team explored EZProxy and other authentication options in the marketplace. At that time, EZProxy was very expensive. Some improvements were made to the authentication process--for example, OverDrive is now authenticated with SIP. It is not recommended that we explore a new solution at this time as there are higher priority projects on the proposed 2022 technology plan that would invoice the Authentication staff.