

## 2021 Annual Report System Effectiveness Statements

**Cambria- Jane Morgan Memorial Library:** Yes—We are so grateful for the excellent work of the consultants at SCLS.

**Columbus Public Library:** Yes— The Columbus Public Library Board is highly satisfied with the leadership from the South Central Library System.

**LaValle Public Library:** Yes— The Webinar was very helpful. Traci Miller was very prompt in returning emails to answer our questions.

**Lodi Woman’s Club Public Library:** Yes – The South Central Library System helps the Lodi Public Library by offering access to materials, delivery service, and its many consultants.

**Madison Public Library:** Yes— Excellent job by SCLS staff providing a wide array of services!

**McMillan Memorial Library:** Yes – Our library users have benefited greatly from SCLS library automation and delivery services. In all areas of system service we were pleased with the leadership of Martha Van Pelt and her talented staff.

**Portage Public Library:** Yes— We see the primary duties of the System as:

1. Alert Librarians to emerging technologies and potential developments that may profoundly alter, improve or impact the direction for libraries.
2. Respond to primary and essential needs expressed by Librarians, to meet day to day expectations and operations.
3. Systematically deconstruct barriers that prevent libraries from moving forward in a constantly changing and evolving society.

As I have stated often, it seems that SCLS is more reactive than proactive. To best of my ability I am trying to explain my concerns and create understanding for my position and my biggest concern.

**Reedsburg Public Library:** Yes— The South Central Library System provided effective leadership to assist the Library in 2021. Included in this leadership was support for technology, circulation and patron services, as well as ongoing training and assistance in dealing with continued hybrid programming and meeting solutions.

**Lester Public Library of Rome:** Yes— South Central Library System provides technical support to small libraries and access to thousands of library materials for patrons in small rural communities. The delivery system is key to materials transported around Wisconsin. Online access to catalogs of materials enables patrons to order from home and receive hands on materials through the delivery, or almost instant access to downloadable materials for their electronic devices. SCLS is also an important resource for staff and trustees by providing virtual learning sessions. We appreciate SCLS partnership in providing library patrons with what they need in our ever-changing world.