ILS Report December 2022

Bibliovation 7.2 upgrade

LibLime has continued to add fixes to the SCLS sandbox, and SCLS staff have been testing those fixes. However, there are still outstanding bugs to resolve before we can upgrade production. For the most current information on fixes for high-priority bugs, see the Bibliovation Support Page: https://www.scls.info/bibliovation-support.

Year-end and Annual Reports

We received the annual report information from DPI and went over the changes. Annual reports and the DPI annual report pre-fill information from Bibliovation will be run on January 1st.

The Annual Purge of Inactive Patrons was completed and confirmed on 12/19/2022. 63,270 Inactive records were purged, many of which seemed to be records that had their expiration dates extended during the pandemic.

Rio and Marshfield bibliographic record cleanup

SCLS and Madison staff continue to go through unique MFD and RIO bib records, check for duplicates, and merge duplicates.

OverDrive API Integration

LibLime has started setting up the API integration in the sandbox, but additional setup and testing is still needed. The API integration allow patrons to check OverDrive title availability information from LINKcat.

Local Holds Pilot Project

The Local Holds Work Group will not meet on their regularly scheduled day of January 3, 2023, as Vicki Teal Lovely and members of the Workgroup will be going out to Cluster meetings to listen to concerns, answer questions and provide information about the future of the project. We are also working on scheduling online session that will allow ILS Staff and Workgroup members the opportunity to reach a larger audience. The pilot project officially ends February 28, 2023, with a vote by either the ILS Committee or All Directors to decide the outcome of the continuation of this service option.

Reports

- The ILS Reports Team has made further progress on cleaning up Bibliovation Reports in preparation for the Bibliovation 7.2 upgrade. After completing an inventory of existing reports potentially impacted by the change to Coordinated Universal Time (UTC), team members began documenting and archiving obsolete scripts. Most of these old scripts are for reports SCLS staff run internally. In addition, the Team has started integrating the LibLime-provided timestamp translator code into other report scripts and testing the results. Finally, the ILS Team has opened a support ticket with LibLime to determine whether a conversion to the timestamp data type is possible for database fields currently storing data as full dates. Such a conversion would allow the translator code to be applied to scripts using the fields.
- The Reports Team identified an issue with the misattribution of self-check data involving two SCLS libraries. The cause of the problem was an incorrect SIP setting that started sometime in early 2022. The Team found enough regularity in the erroneous data to make corrections, which they subsequently applied to ILS data extracts and revised circulation reports. The revised reports are now posted on the SCLS website, and the libraries effected have been notified.

Selfchecks, sorters and RFID

- We are still working with LibLime to fix the last remaining selfcheck issues with 7.2.
- ILS staff are working on scheduling installation and training with the remaining libraries that received RFID tagging equipment through the ARPA grant.
- The final install to resolve hardware issues on some Envisionware selfchecks has been completed.
- A library is testing a way to disable barcode scanning for items on Envisionware selfchecks for libraries that have all of their items RFID tagged and tag all incoming hold materials.

Subcommittee and Workgroup Meetings

- Circulation Services Subcommittee: n/a
- Collection Maintenance Subcommittee: n/a
- Discovery Interface Subcommittee: n/a
- Local Holds Workgroup: December 6, 2022

Other ILS Staff Meetings

- Meetings with LibLime: December 6, 20, 27
- MPL Catalogers Meetings: none

Authority Control and Database Maintenance

December 2022 Authority Control/Batch Deletes

- 3,313 bibliographic records were newly cataloged and/or updated in the database between 12/1/2022 and 12/20/2022.
- 16,873 items and 3,065 bibliographic records (with only withdrawn items attached) were deleted in the monthly batch deletion of withdrawn items

2022 Year End Project Summary

Bibliovation upgrades

Bibliovation received one major upgrade and two smaller, "point release" upgrades in 2022:

- January 10: 7.00.15 Release Notes
- February 9: 7.00.19/20 Release Notes
- September 13: 7.00.21 Release Notes

The upgrades contained a number of fixes. In particular, the following high-priority bugs were fixed:

- Quick Spine Creator: Internal Server Error (27940)
- "Item already checked out" block/warning pop-up is missing (27963)
- Lost items checked out to another patron are not removed and credited off the first patron's record (7514)
- Items are renewed without giving the pop up warning (27956)
- Staff must select Override Block? for each item checked out, not per check out session (27955)

Bibliovation 7.02 upgrade testing

LibLime added a new version to the sandbox (7.02). ILS staff have been testing this new upgrade in the sandbox. For the most current information, see the Bibliovation Support Page: https://www.scls.info/bibliovation-support.

Bibliovation Development Prioritization

After gathering feedback from library staff, the ILS Subcommittees, the library directors, and the ILS committee, SCLS staff wrote development specifications for top 5 projects and submitted these specs to LibLime for development.

Bibliovation URL change

The Bibliovation staff URL changed from scls.bibliovation.com during the day on May 31, 2022. LibLime continued redirecting from the old URL to the new URL until September 1, 2022. During this time SCLS staff and library staff worked to change saved links.

ILS Marketplace Evaluation

SCLS and library staff met with representatives from SirsiDynix and Polaris at ALA Annual. In addition, we checked in with TLC at ALA and met virtually with Bywater Solutions (which supports Community Koha). Please see the full report for more details.

Local Holds Pilot project

In response to feedback from some libraries, ILS team gathered volunteers from various libraries to investigate the practice of owning libraries retaining new, in-demand materials, for a short period of time, for their local patrons before making those items eligible to fill holds for patrons at any library. The project is still ongoing in early 2023, with the application of the unique Item Type and Custom Item Status ending in late February and a vote by the members in March or April in whether to continue this practice. Data continues to be extracted and reviewed by the Workgroup. Information is posted on the Local Holds Workgroup webpage.

Materials Lockers – remote access

Several LINKcat libraries received funds from the ARPA grants to purchase remote access lockers. These lockers provide after-hours access to patrons to pick up materials checked out to them by library staff. This access provides a level of flexibility to the patrons who may not be able to access the library during normal business hours. This also provides an ongoing level of social distancing while the variants of COVID-19 continue to evolve.

Multi-part TV series videorecording policy change

On September 1, 2022, the policy of keeping fictional television series on separate records for each disc was changed to instead keep them packaged as a complete set. (This change was approved at the May 2022 All Directors meeting.) The Multi-part DVDs Packaging Workgroup met for over a year to discuss this policy change. As part of the work, the group conducted surveys of library staff and other Wisconsin public library systems to gather feedback on the proposed change and to find information on how other systems handle multi-part DVD sets. Members of the group also presented at the All Directors meeting. After the change was implemented, the workgroup was sunsetted. Moving forward, future issues/changes regarding multi-part DVDs will go to the standing Subcommittees as appropriate (Collection Maintenance and Circulation Services). You can continue to find information on the Multi-Part DVD Project on the ILS Support Cataloging page: https://www.scls.info/ils/cataloging/.

OCLC Holdings Update

In late May 2022, all of our catalog records with OCLC numbers were sent to OCLC to have our holdings updated. This included adding our holdings to materials that were a part of library migrations such as Portage County and Marshfield. It also caught things that missed being updated throughout the years. This means that our holdings are more accurate than they have been in years in products such as WorldCat.

OverDrive API Integration

SCLS staff began working with OverDrive and LibLime to integrate the OverDrive API with LINKcat. After the API integration is complete, patrons will be able to see real-time availability information in LINKcat when viewing OverDrive titles in LINKcat. (Currently patrons must click the OverDrive link from LINKcat to view the title's availability.)

Rio and Marshfield bibliographic record cleanup

SCLS staff and the Madison catalogers reviewed the unique MFD and RIO bibliographic records to check for duplicates, and then merged duplicates as appropriate. The Madison Catalogers provided OCLC Cataloging when needed. SCLS continued to work with MFD on moving multi-part DVD TV sets to matching SCLS records, as well as the repackaging of multi-part DVD TV sets that can be circulated together (after the policy change).

RFID tagging stations

Several LINKcat libraries received RFID tagging stations through the ARPA grants. Libraries are RFID tagging their materials as part of the larger project to tag materials to facilitate check-in, check-out and self-service holds throughout the system. SCLS Staff have provided installation and training for these libraries.

Solus Click and Collect (curbside pickup)

We had planned to investigate Solus Click and Collect in 2022; however, after ILS staff met with Solus at PLA the project was taken off of the table. We found that the software does not have the capability that allows patrons to schedule pickups. The app only allows patrons to tell libraries that the patrons are on their way to the library.