

2022 System Effectiveness Comments from Members' Annual Reports

SCLS received 100% "yes" on all the system effectiveness question

Columbus

The Columbus Public Library Board is highly satisfied with the leadership from the South Central Library System.

Cross Plains

The South Central Library System is essential to providing professional and critical support and services to municipal libraries. It is necessary for small public libraries to be part of a well-functioning library system that takes them beyond being an autonomous repository of materials. In the past year, the Rosemary Garfoot Public Library has been supported by many knowledgeable consultants and IT staff.

DeForest

The library board does not believe it is the role of the library system to provide leadership, but to support the services of the member libraries.

Marshfield

One dissenting board member – (Unhappy with Bibliovation)

Portage

SCLS has become more diversified in their approaches to support the libraries within the system. They are listening to the requests of each county, each library. I am aware there are vast differences between small and large libraries; I do not envy the System trying to find a reasonable middle ground. The Local Holds, the TV Series are two examples of questions that have been raised and demonstrate SCLS's interest in hearing and responding to everyone. I appreciated the intervention that SCLS took to help Portage resolve our Envisionware problems once and for all. One constructive comment that I have for the System is there is room for improvement in response time to questions. I have personally waited weeks for answers and found I needed to ask again before getting a response. I find the SCLS website difficult to navigate, even after all of your upgrades and efforts to address every concern and question. (Perhaps that is the problem--the website attempts to anticipate EVERYTHING!) But if I have routed a question to the wrong person, I would expect that it would be directed to the proper party. And finally, and perhaps most importantly to me, I want SCLS to help me navigate the future, anticipating what I may not be aware of, because I am in the throws of running a library. I need you to be the eyes and ears--the visionary and share the information that keeps me ahead of the curve and more in control.

Reedsburg

The South Central Library System continues to provide support for Library Management, operations, circulation and technology.

Rome

South Central Library System, through its rural delivery system, offers our patrons easy online access to thousands of library materials. It offers important training sessions for our library staff and trustees. We appreciate SCLS partnership in providing small libraries with additional support to better serve our patrons in the ever-changing world.

Rock Springs

The SCLS offered timely support in terms of visits from Mark Jochem, and follow up answers to our questions on Circulation reports and a successful Drupal website migration.

Sun Prairie

In 2022, the Sun Prairie Public Library benefited from the work of SCLS consultants, particularly in assisting with and facilitating meetings with the DEI Advisory Committee and the DEI report. Consultation in the area of workforce development was also very beneficial.