ILS Report May 2023

SCLS network services will not be available between Wednesday, June 28 (afternoon) - and Saturday, July 1, 2023, while SCLS moves network services to its new building. This means that libraries that use SCLS as its Internet Services Provider will be without access to the Internet. In addition, other SCLS services will not be available due to the cutover. Follow this link for a list of service availability. Bibliovation, LINKcat and some databases will be available remotely, or with alternate internet access in libraries. We have a team available to help you prepare for the cutover. We thank you for your patience and understanding during this service outage and we look forward to serving you from our new headquarters. We will be sending out information on options for the cutover soon.

Bibliovation 7.2 upgrade
Bibliovation was upgraded to version 7.2 on May 16. This upgrade fixed many bugs, including a number of high priority bugs. See the Bibliovation Support page for a list of high-priority bugs that were fixed and the Release notes for a full list of changes and bugfixes included in the upgrade. There were some new problems that cropped up after the upgrade. Please check the Known Problems page for a list of these new problems.

LINKcat Mobile App connectivity
The LINKcat Mobile app has been having problems over the past six months or so with connecting to Bibliovation, especially during times such as weekday afternoons when there are many users on the system. Solus has been making adjustments on their end and the problem has gotten better over time. The lingering connectivity problems have to do with the way that Bibliovation is sending the title information (for checkouts and holds) to the mobile app. The data is sent in a fragmented way, which means that the app has to make more "calls" to Bibliovation for the "full title" (main title, subtitle, volume and part) data. The increased number of "calls" cause the app to hit the limits imposed by LibLime in order to avoid larger response time problems in Bibliovation in the event of a server attack.

LibLime will have to address the title data on their end, and Solus will be working with LibLime to see if that's possible. In the meantime, Solus has turned off the "full title" feature in the app. This means that only the "main title" appears in the patron's checkouts and holds lists in the mobile app. While we would prefer to display the "full title" data to the patron, it's more important the app connect to Bibliovation in a consistent way. If LibLime can change the way that the title data is sent to the app, then we will be able to resume displaying the "full title" data in the mobile app in the future.

Cataloging Assistant LTEs
SCLS has hired two Cataloging Assistant LTEs. These are one-year, fully remote positions. Anna Poore started May 8 and Stefanie Parry started May 18 The LTEs are working on cleanup projects, including authority control catchup, cataloging Local records, MFD record merging, and duplicate bibliographic record cleanup.

Rio and Marshfield bibliographic record cleanup
The RIO bibliographic record cleanup is complete. We are continuing to work through the MFD unique records.

OverDrive API Integration
The API integration will allow patrons to check OverDrive title availability information from LINKcat. SCLS staff will be testing in the sandbox and following up with LibLime to determine the status of the fixes necessary to make this work in Bibliovation.

Local Holds Pilot Project
The ILS Committee voted on April 5 to continue this project for libraries that wish to offer this as a service option to their patrons. The Workflow for creating Local Hold/Use items records and the FAQ have been updated and are posted on the ILS Support/Circulation webpage. The May 2 Workgroup meeting has been cancelled and the ILS Committee will sunset the workgroup at their June 7 meeting.

Reports
- Reports have been updated for the changes in Bibliovation 7.02.
  - The 7.02 upgrade fixed the issues with the renewal statistics so the Daily Overview and Daily Hourly report are now able to be run daily again instead of having to be run once a week.
  - The upgrade also fixed the issue with the selfcheck transactions being recorded in UTC instead of Central Time and not being labeled as selfcheck transactions. So the hourly reports should now be accurate and show the selfcheck transactions with a location/other code of SIP-1.
- Now that withdrawn items with fees can be deleted, we are delaying the May Annual Batch Deletion reports until after the withdrawn items are deleted at the end of May. This will remove items that have already been withdrawn from the Annual Batch Deletion reports.

Selfchecks, sorters and RFID
- The last issue with the selfchecks was fixed before the 7.02 upgrade. No new issues with the selfchecks have been reported since the upgrade.
- Baraboo's sorter was installed.

DPI data workgroup
Along with SCLS Public Library Administration Consultant Tracie Miller, I've been attending monthly meetings of the Wisconsin Library Services Data Workgroup. The Wisconsin Department of Public Instruction created the workgroup, and Melissa Aro, Data Analyst & State Data Coordinator, facilitates the meetings. The main topic of discussion so far has been DPI Annual Reports, including future changes to the report questions and the rationale for the types of data DPI collects. Working with this group will, hopefully, allow SCLS staff to proactively adjust data-gathering procedures used to complete the Report pre-fill on behalf of member libraries.

Spring User Groups
The following User Groups were held in May.
- GetIt Acquisitions User Group: May 3, 1:30-3pm
- Linking User Group: May 11, 1:30-3pm
- Discovery Layer User Group: May 31, 10-11:30am
- Circulation User Group: TBD

Subcommittee and Workgroup Meetings
- Circulation Services Subcommittee: May 9, 2023

- Collection Maintenance Subcommittee: May 10, 2023
- Discovery Interface Subcommittee: May 17, 2023
- Local Holds Workgroup: April and May meetings were cancelled, ILS Committee will sunset workgroup at their June meeting.

Other ILS Staff Meetings
- Meetings with LibLime: May 2, May 9, May 16, May 30
- MPL Catalogers Meetings: May 9

Authority Control and "Bib Base Update"

Along with our authority control vendor, Backstage, SCLS and the Madison catalogers completed an authority control update project in April that updated all of the existing OCLC bibliographic records in our database with up-to-date author, subject, genre, and uniform title (series) headings.

LibLime extracted all of our OCLC records on Saturday, April 22. The files were sent to Backstage on the same day. Backstage made the appropriate changes to the bib records and returned the changed bibs to us on Friday, April 28, along with new and changed LC authority records. LibLime loaded the new and changed authority records, as well as loaded the changed bib records, over the weekend.

There was a moratorium on changes to existing OCLC bib records during this time. Libraries could still create BSEs and send records from GetIt as usual. During the weekend of April 29 and 30, there was a complete cataloging freeze for a few days while the changed bibs and authority records were loaded by LibLime.

Authority Control and Database Maintenance

May 2023 Batch Deletes
- 58,069 items and 5,528 bibliographic records (with only withdrawn items attached) were deleted in the monthly batch deletion of withdrawn items.
  - This number is higher than usual due to a bug preventing Withdrawn items with charges from being deleted getting fixed with the point release in mid-May.
- 6,706 bibliographic records were newly cataloged and/or updated in the database between 3/30/2023 and 5/30/2023.